SERVICE BULLETIN
1-800-237-0022

PRODUCT STOCK NO: M12, M18
Product Part No: 24-10497-025, -028

SUBJECT: ERROR CODES

EFFECTIVITY: V400 METER VERSIONS P8-02 AND HIGHER
                 SOFT WARE

This unit is equipped with dual fault detectors. One monitors the software for faults, and the other monitors the power lines. A fault detected by either will cause the unit to reset, then resume its normal operation.

"Err P" Indicates that the meter has had a system reset and will display "Err P" for 10 seconds, then operate properly.
Possible Causes:
1. The software fault detector has detected an interruption in software processing This is usually caused by a voltage spike or very short interruption in power.
What to do
1. On some trucks "Err P" will occur occasionally. If this type of reset occurs frequently or constantly, check and clean the power connections and fuses. If this doesn't cure the problem then the power cord must be connected directly to the battery.

Meter restarts in middle of operation and will display normal power-up operating sequence.
Possible Causes:
1. An interruption on the power lines.
What to do
1. The power connections and fuses must be inspected and cleaned.
2. The power cord must connect directly to the batteries.